



HOW TO FILE A CONSUMER COMPLAINT

NOTICE TO CLIENTS

We are passionate about helping people discover tools to build personal wholeness, healthy families, and a thriving community. It is our desire that each client have an experience that promotes that end goal.

If you are seeing a trainee or intern therapist and would like to file a complaint:

The Morgan Hill, Gilroy, and Cupertino offices of Discovery Counseling Center receive and respond to complaints regarding the practice of psychotherapy by any unlicensed or unregistered counselor providing services at Discovery Counseling Center. To file a complaint, contact:

Phone: (408) 778-5120 ext. 160
Email: ClientService@MyDiscoveryCC.com
Web: www.mydiscoverycc.com
Mail: Discovery Counseling Center
16275 Monterey Road, Suite C
Morgan Hill, CA 95037

If you are seeing a Licensed or Registered Associate therapist, and would like to file a complaint:

The Board of Behavioral Sciences receives and responds to complaints regarding services provided within the scope of practice of (marriage and family therapists, licensed educational psychologists, clinical social workers, or professional clinical counselors).

To file a complaint, you may contact the board (BBS) online at: www.bbs.ca.gov or by calling (916) 574-7830